

# UltraCare Epoxy Grout Haze Remover CG



## DESCRIPTION

*UltraCare*® Epoxy Grout Haze Remover CG is a commercial-grade formulation that removes cured epoxy and urethane grout haze/residue from ceramic, porcelain, quarry and glass tile. Water-based, nonflammable and easy to use, *UltraCare* Epoxy Grout Haze Remover CG is formulated for both horizontal and vertical applications.

## FEATURES AND BENEFITS

- Commercial-grade formula
- Removes tough, industrial-grade, epoxy and urethane grout haze/residue
- Faster-acting formula compared to competitive products, providing quicker results and increased labor savings
- Effective on 100%-epoxy grouts and industrial-grade epoxy grouts
- Water-based, nonflammable and easy to use

## WHERE TO USE

- Ceramic, porcelain, quarry and glass tile installations
- Suitable for residential, commercial and industrial applications
- Floors and walls of interior and exterior tile surfaces

## LIMITATIONS

Many types of epoxy grouts exist. Most are two-component mixtures suitable for residential and light commercial applications. Others are three-component, industrial-grade epoxies commonly used in commercial kitchens and other industrial applications. The type of epoxy, amount of haze and length of time that the residue has been on the surface are crucial factors dictating the length of dwell time needed for *UltraCare* Epoxy Grout Haze Remover CG to be effective.

- Ensure that the product does not come in contact with any non-recommended surface.
- Do not mix with other chemicals.
- This product will affect sealers, coatings, floor finishes and painted surfaces.

Consult MAPEI's Technical Services Department for application recommendations regarding surfaces and conditions not listed.

## SURFACE PREPARATION

- Sweep or vacuum areas to be treated to remove loose debris.

## PRODUCT APPLICATION

Before product use, take appropriate safety precautions. Refer to the Safety Data Sheet for details.

Always test the product first in several inconspicuous areas to establish necessary dwell time as well as to confirm suitability and desired results.

1. Avoid skin and eye contact by wearing chemical-resistant gloves and proper eye protection.
2. Shake well before use. Do not dilute.
3. Protect all areas not intended to come into contact with this product.
4. Work in small, manageable areas of 15 sq. ft. (1.39 m<sup>2</sup>). Apply a liberal, uniform and even coat using a paint brush, paint roller or paint pad. Do not apply with a sprayer.
5. For a light to medium haze, allow *UltraCare* Epoxy Grout Haze Remover CG to stand on the surface for up to 30 minutes, checking every 5 to 10 minutes as needed. Scrub the area using a nylon scrubpad or a medium-bristle scrub brush. For larger areas, a low-RPM floor machine fitted with an appropriate pad or brush head may be used.
6. Remove dirty solution using a clean sponge or towels in small areas. For larger areas, a wet vac may be used.
7. Rinse the area several times with clean water.
8. For heavy or tough epoxy grout residue, allow the product to stand on the surface for up to 2 hours before attempting a haze removal test. A plastic scraper may be used to remove heavy deposits. For stubborn smears or large areas of heavy residue, apply the product and cover with a 2-mL plastic sheet for up to 12 hours. This can be used in combination with *UltraCare* Abrasive Surface Cleaner as a cleaning booster for its additional abrasive qualities.
9. Do not let *UltraCare* Epoxy Grout Haze Remover CG dry on the surface. If the product starts to dry, keep it wet by misting the surface with water or adding more product.
10. If more than one application is required, repeat steps 4 through 7. Surface traffic may be allowed 2 hours after removal of the cleaner, after completion of the water rinse and once the floor is completely dry.

## PROTECTION

- Immediately remove *UltraCare* Epoxy Grout Haze Remover CG from non-intended surfaces using clean water and a soft cloth to avoid damage to these surfaces.
- Close the product container tightly after each use.
- Store in the original container only between the temperatures of 40°F to 90°F (4°C to 32°C).
- Product is freeze/thaw-stable.

### Shelf Life and Product Characteristics

| Shelf life                                                                                 | Up to 2 years when stored in the original, sealed container |
|--------------------------------------------------------------------------------------------|-------------------------------------------------------------|
| Appearance                                                                                 | White liquid                                                |
| Odor                                                                                       | Citrus                                                      |
| Physical state                                                                             | Gel-like liquid                                             |
| VOC content (California Air Resources Board's Consumer Products Regulation, Section 94509) | < 70% by weight                                             |
| Typical VOC content per California Air Resources Board testing methods                     | 21.69% by weight                                            |

### Packaging

| Size                        |
|-----------------------------|
| Bottle: 1 U.S. qt. (946 mL) |
| Jug: 1 U.S. gal. (3.79 L)   |
| Pail: 5 U.S. gals. (18.9 L) |

### Approximate Coverage\*

| Size                  | Coverage                                   |
|-----------------------|--------------------------------------------|
| 1 U.S. qt. (946 mL)   | Up to 50 sq. ft. (4.65 m <sup>2</sup> )    |
| 1 U.S. gal. (3.79 L)  | Up to 200 sq. ft. (18.6 m <sup>2</sup> )   |
| 5 U.S. gals. (18.9 L) | Up to 1,000 sq. ft. (92.9 m <sup>2</sup> ) |

\* Coverage will vary depending on density, porosity, texture, surface absorption, time that solution is left on surface, application method, severity of the problem and type of grout used.

## ADDITIONAL INFORMATION

Refer to the Safety Data Sheet (SDS) for specific data related to health and safety as well as product handling.

For information on MAPEI's commitment to sustainability and transparency, as well as how MAPEI products may contribute to green building standards and certification systems, contact sustainability\_USA@mapei.com (USA) or sustainability-durabilite@mapei.com (Canada).

## WARNING

The test results shown in the TECHNICAL DATA table were obtained in compliance with test methods and curing cycles, if applicable, defined in the industry standards referenced on the Technical Data Sheet. Please note that the use of test procedures or methods other than those indicated in the table could lead to different values and that, in such cases, any liability of our company is excluded.

### LEGAL NOTICE

The contents of this Technical Data Sheet ("TDS") may be copied into another project-related document, but the resulting document shall not supplement nor replace requirements per the TDS in effect at the time of the MAPEI product installation. For the most up-to-date TDS and warranty information, please visit our website at [www.mapei.com](http://www.mapei.com). **ANY ALTERATIONS TO THE WORDING OR REQUIREMENTS CONTAINED IN OR DERIVED FROM THIS TDS SHALL VOID ALL RELATED MAPEI WARRANTIES.**

Before using, the user must determine the suitability of our products for the intended use, and the user alone assumes all risks and liability. **ANY CLAIM SHALL BE DEEMED WAIVED UNLESS MADE IN WRITING TO US WITHIN FIFTEEN (15) DAYS FROM DATE IT WAS, OR REASONABLY SHOULD HAVE BEEN, DISCOVERED.**

## CONTACT INFORMATION

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### Customer Service

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For the most current product data and BEST-BACKED<sup>SM</sup> warranty information,  
visit [www.mapei.com](http://www.mapei.com).  
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